



Editorial Note



Elias Motsoaledi Newsletter remains one of the key channels through which we communicate our programmes, projects, and activities to the local community. The municipality will continue to put emphasis on public participation, accountability, and responsiveness. Our quarterly information dissemination is designed to keep you, our valued reader informed about service delivery, developments, and upcoming plans the municipality wishes to action.

The Elias Motsoaledi Municipal Newsletter is one of the communication vehicles utilised by the municipality to communicate service delivery developments. Other communication mediums used by the municipality include posters, social media, radio, and newspapers. To further improve our service delivery to our residents, I am over the moon to announce that the municipality has introduced

the Complaints Management System. This system allows community members to file their complaints to the municipality.

In this edition, we have included information on how to place a complaint with the municipality and municipal key projects taking place in different wards.

Communication and access to information are essential to the health of our democracy as it ensures that citizens make responsible, informed choices rather than acting out of ignorance or misinformation.

Thank you. Enjoy the read!

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MESSAGE from the Mayor



Councillor: Julia Lata Mathebe
Mayor: Elias Motsoaledi
Local Municipality

It is a great pleasure to inform our communities and stakeholders about our success stories and municipal programmes that are currently underway. The municipality has continued with the trend to consult with communities and stakeholders on the IDP and budget, as we should respond directly and positively to the needs and frustrations of our communities.

Armed with key performances beacons in the IDP Document, Elias Motsoaledi Local Municipality is once more embarking on a development path that is meant to address the needs of the people, to create a better life for all. Service delivery and Infrastructural development are ongoing processes, thus one will notice operations programmes in this edition and continu-





ous activities. There is still more to be done to alleviate poverty and create an environment that is conducive to economic growth, and meaning respectability to the lives of respected communities of Elias Motsaoleli Local Municipality. This publication will act as a signpost of showcasing the direction our municipality is taking in terms of service delivery, it will also assist our communities to see our performance following their mandate that we have received from them.

The municipality's financial plan is essential and critical to ensure that the municipality remains financially viable and that municipal services are provided sustainably, economically, and equitably to all communities.

Section 28 of the Municipal Finance Management Act requires the Municipality to revise its approved annual budget through an adjustment budget. The format and contents of the adjustment budget and supporting documentation must in terms of MFMA, be in the format as specified in Schedule B of the Municipal Budget and Reporting Regulations. The adjustment budget as submitted herewith contains the applicable adjustment budget tables.

It should be noted that municipal tax and tariffs are not increased during a financial year and any amendments to the annual budget must remain funded following section 18 of the MFMA.

The impact of the special adjustment budget on the approved annual budget is as follows:

- The total operating revenue budget increases as a result of additional equitable share from the national treasury to compensate for the revenue collection due to the hard lockdown that was imposed on the country and world as a whole due to the coronavirus (COVID19).
- The capital revenue budget decreased due to the reduction from the grant (Integrated national electrification grant) caused by the impact of COVID 19 on the national coffers.
- The operational expenditure budget increases due to expenses that were cut during the preparation of the main budget and other unforeseen expenses.
- The capital expenditure budget has decreased due to the grant reduction.

The impact of special adjustment budget on the approved annual budget.

Operating revenue

- Investment revenue – The municipality is intending to open cash-backed reserves account wherein an amount of R10 million will be set aside and invested as uncommitted funds. The municipality will be opening this reserve account for the very first time in its history.
- Transfer recognized operational – The increase is due to the additional allocation of R58, 486 million from National Treasury to address the impact of COVID19 on the municipal's ability to generate income. In addition, the reduction of R596 000, is the correction of the error that occurred in the main budget as the grant was scheduled to be transferred to the municipality and it was later on withdrawn and the funds were meant for disaster management.

Operating expenditure

- Employee cost – increased by R867 000, which is based on the actual performance that reflects unforeseen expenses like certain employees being allocated working tools due to the impact of COVID19 as they were expected to work from home.
- Other material - increased from R17, 926 million to R29, 393 million, based on the municipality trying to address the 8% expect percent norm for repairs and maintenance.
- Other expenditure - Contracted services – R20, 767 million increase is based on the contracts that were put on hold during the preparation of the

main budget, such as debt collectors and prepaid metering installation, legal services, MPAC programme; etc

- Another expenditure – R11, 903 million increase amongst other things is based on the provision for discount to relieve ratepayers, by giving them 15% as a mechanism to assist alleviate the impact caused by COVID19 rendering them unable to pay the municipal services and additional amount to address any corona related disasters, etc

Capital expenditure

- The capital expenditure budget has increased by R5, 000 million due to the electrification grant reduction as per the impact of COVID on the economy of the country.





MESSAGE from Office of the Speaker



Councillor
Magetle David Tladi
Speaker of Council

Amongst the objections of the local government as contained in the Constitution of the Republic of South Africa is: to encourage the involvement of communities and community organisations in the matters of local government. The Office of the Speaker is thus charged with the responsibility of ensuring that communities are involved in the decision making processes of the matters that affect them.

The Municipal Systems Act, No. 32 of 2000 states that a municipality, through appropriate mechanisms, processes, and procedures established in terms of Chapter 4, must involve the local community in the development, implementation and review of the municipality's performance management system, and, in particular, allow the community to participate in the setting of appropriate Performance indicators and performance targets for the municipality.



To improve the operations and efficiency of the ward committees and thereby increasing the interaction between communities and ward committee members.

The ward councillors should hold one ward committee meeting per month. This is aimed at improving both the relations between the ward councillors and the communities as well as service delivery which according to the recent report released by the local government has proved to be at its lowest.

Also, the door to door campaigns which the ruling party was engaged in during elections campaigns revealed that the

communities are unhappy about how the government conducts its activities.

It is, therefore, imperative that the importance of community participation should begin to take centre stage as the Constitution of the Republic of South Africa and other relevant legislations dictate.

Our experience has confirmed that no one undertakes a journey alone. We depend upon others, both in tangible and intangible ways to move us towards our destination. The government cannot succeed without the help of others, but forming a positive relationship poses challenges.



Elias Motsoaledi Local Municipality Hosts

A Digital IDP and Budget Consultative Programme for 2020/21 Fy



In line with the regulations gazetted by Co-operative Governance and Traditional Affairs (COGTA) Minister Nkosazana Dlamini-Zuma, which directs municipalities to suspend all public gatherings during the national lockdown, a different approach for public consultation will be taken.

Elias Motsoaledi Local Municipality hosted a digital IDP and Budget consultative programme on three local community radio stations on the 14th May 2020. Due to the nature of the COVID-19 pandemic, the municipality ventured into digital medium to appease all mandatory public consultative processes.

A link-in transmission approach was done to connect two community radio stations the Moutse Community Radio and Thabantsho Community Radio on the morning of 14 May 2020 between 8:00 - 13:00. The community was further engaged online where the session streamed live on the official Municipal Facebook Page.

This mandatory integrated development plan and budget outreach programme is a process through which municipalities prepare a strategic development plan. This then guides and informs all planning, budgeting, management, and decision-making processes in the municipality.

“The main aim of the outreach is to table the service delivery progress report on what government has done for its people as well as programmes that are in the pipeline.

Hence I urge the community to participate in the programme,” said Mayor, Councillor Julia Mathebe. Residents had an opportunity to comment on the developmental programme of the municipality as contained in the IDP and budget for the next financial year.

COVID-19

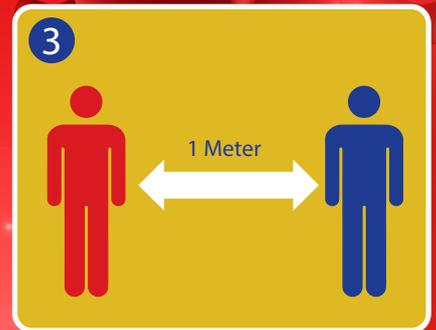
CoronaVirus Safety Measures



1 Wash hands thoroughly



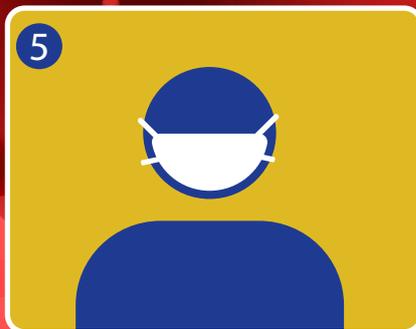
2 Use soap or hand sanitizer



3 Always keep a safe minimum distance of 1 meter



4 Avoid crowded places



5 Wear a mask



6 Cover mouth with elbow when coughing or use a tissue



7 Keep hydrated



8 Stay at home



9 Avoid traveling unless necessary

Elias Motsoaledi Local Municipality Hosts Campaign to end GBV

To ensure the success of the campaign and for all envisage goals to be achieved, key relevant stakeholders in terms of prevention of GBV attacks, protection of witnesses, and persecution of perpetrators formed part of the campaign.

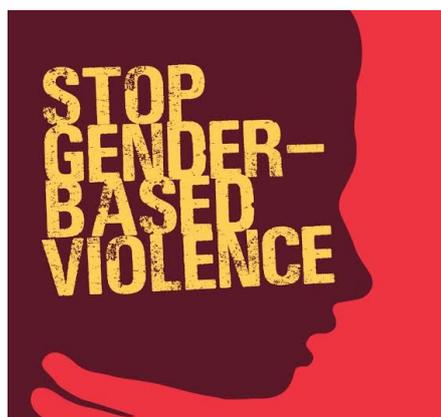
Elias Motsoaledi local municipality held a Gender-based violence awareness campaign at its municipal grounds. The key messages of the campaign were to highlight measures that can be taken to ensure that victims of GBV get justice against perpetrators and to also ensure mechanisms are put in place to support their healing process.

The representative of the Mayor, Cllr Aron Mashipa presented the keynote address. In his address he alluded that; much as the country is battling COVID19, the country has long been battling a pandemic in the form of GBV. He said” the truth of the matter is that our mothers, sisters, and children have long been

engaged in the struggle to fight GBV whilst we men looked the other way. Now it’s the time to adopt a new approach by speaking out and by being the first line of defence for our vulnerable groups,” Cllr Machipa Cllr Machipa went on to add that we can never underestimate the abuse of women and children, our society must accept that men also get abused for male abuse victims to feel safe in reporting their abuse to the relevant authorities.

The dialogues aimed to raise awareness amongst the community of Elias Motsoaledi about the impact of violence against women and children in the community while also creating a society free of violence.

Other stakeholders that attended the dialogue included the Department of Health, Department of Social Development, South African Police Services, Tafelkop Resident Community Forum, Thuthuzela care centre municipal councillors NGO’s and Traditional Leaders.



Elias Motsoaledi Local Municipality Launches Complaints Management System

Elias Motsoaledi Local Municipality (EMLM) is delighted to announce the establishment of a Complaints Management System, which will allow members of the community time and give them a place to lodge complaints encountered with the Municipality.

It is intended to address the complaints made by the community for any substandard service render and or supposed to be rendered by the Municipality. The municipality will only investigate complaints against administrative glitches, procedures, and practices. The cases and /or complaints about perceived corruption will be referred to the anti-corruption unit either to NPA/SAPS.

The municipality only attends to the following incidences

- Poor service delivery issues
- Disregard of Batho Pele Principle implementation
- Failure to provide basic services
- Refusal to respond to an enquiry, complaints, or other inquiry/correspondence
- Public consultation on public matters
- Any other matter resulting on the Local Government prescripts and relevant laws

Who may file a complaint?

The following may file a complaint:

- Resident or taxpayer who feels his/her right has been trembled on by the municipal administration
- Citizens including the foreign nationals who are in the country illegally may file a complaint

How to file and complain?

- A complaint may be lodged and filed in writing in the languages spoken locally in the municipal jurisdiction.
- The complaint may make use of suggestion boxes mounted in all strategic places of the municipality.
- The complaints may be filed by either using the following mechanism:

Walk-ins

Social media platforms of the municipality
The Premier Hotline @0800 864 729
The Presidential Hotline @17737
The new Presidential Khawuleza App using the smartphone
The Mayoral/EXCO Imbizo
The Council Consultative Programs like IDP/Budget process
Alternatively, complaints can email to complaints@eliasmotsoaledi.gov.za
Land line@013 262 3056/7/8/9

N.B: All written complaints must have the following:

- Full names and contacts
- If one wants to remain anonymous, a means of communication must be provided for purposes of feedback

What happens after lodging a complaint?

- The complaint is acknowledged within 3 days of receipt.
- The turnaround time of 25 working days is dedicated for case investigation and frequent update to the complaint is sort.
- If the case is for another Government Department or SOE, the matter is escalated to the relevant Department or SOE, and an update is given.
- The outcome of the investigation by the Public Liaison Officers (PLO) appointed by the office of the MM will frequently update the complainant on the status of the case

We are striving to deliver quality services to the community at all times, if not feel free to contact us at the numbers provided.

TOGETHER BEATING THE DRUM OF SERVICE DELIVERY

WE CARE WE BELONG WE SERVE!

Infrastructure Services Making It Happen

The Infrastructure department is the department within the municipality that deals with infrastructure planning and implementation through its functional powers that are stipulated in Section 27(b) which is further explained in section 152(1)(b) of the constitution of the Republic of South Africa, 1996.



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